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PTO/SB/83 (09-03)

Approved for use through 11/30/2005, OMB 0651-0035

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**REQUEST FOR WITHDRAWAL  
AS ATTORNEY OR AGENT  
AND CHANGE OF  
CORRESPONDENCE ADDRESS**

|                        |            |             |
|------------------------|------------|-------------|
| Application Number     | 09/827,029 | RECEIVED    |
| Filing Date            | 4/05/2001  | JAN 22 2004 |
| First Named Inventor   | Barton     | TC 2600     |
| Art Unit               | 2615       |             |
| Examiner Name          | Tran, T.   |             |
| Attorney Docket Number | TIVO0003C  |             |

**To:** Commissioner for Patents  
P.O. Box 1450  
Alexandria, VA 22313-1450

Please withdraw me as attorney or agent for the above identified patent application, and

- all the attorneys/agents of record.  
 the attorneys/agents (with registration numbers) listed on the attached paper(s), or  
 the attorneys/agents associated with Customer Number 22862

NOTE: This box can only be checked when the power of attorney of record in the application is to all the practitioners associated with a customer number.

Client/Assignee requested this application be transferred to another law firm. See letter attached.  
The reasons for this request are:

**CORRESPONDENCE ADDRESS**

1.  The correspondence address is NOT affected by this withdrawal.  
 2.  Change the correspondence address and direct all future correspondence to:  
 Customer Number:

**OR**

|   |                                     |                  |               |                |
|---|-------------------------------------|------------------|---------------|----------------|
| <input checked="" type="checkbox"/> Firm or Individual Name | Hickman Palermo Truong & Becker LLP |                  |               |                |
| Address   | 1600 Willow Street                  |                  |               |                |
| Address   |                                     |                  |               |                |
| City  | San Jose                            | State            | California    | Zip            |
| Country   | USA                                 |                  |               |                |
| Telephone   | (408) 414-1080                      |                  | Fax           | (408) 414-1076 |
| Name  | Michael A. Glenn                    |                  |               |                |
| Signature   | <i>m</i>                            | Registration No. | 30,176        |                |
| Date  | January 13, 2004                    |                  | Telephone No. | (408) 414-8400 |

*Note: Withdrawal is effective when approved rather than when received. Unless there are at least 30 days between approval of withdrawal and the expiration date of a time period for response or possible extension period, the request to withdraw is normally disapproved.*

This collection of information is required by 37 CFR 1.36. The information is required to obtain or retain a benefit by the public which is to file (and by the USPTO to process) an application. Confidentiality is governed by 35 U.S.C. 122 and 37 CFR 1.14. This collection is estimated to take 12 minutes to complete, including gathering, preparing, and submitting the completed application form to the USPTO. Time will vary depending upon the individual case. Any comments on the amount of time you require to complete this form and/or suggestions for reducing this burden, should be sent to the Chief Information Officer, U.S. Patent and Trademark Office, U.S. Department of Commerce, P.O. Box 1450, Alexandria, VA 22313-1450. DO NOT SEND FEES OR COMPLETED FORMS TO THIS ADDRESS. SEND TO: Commissioner for Patents, P.O. Box 1450, Alexandria, VA 22313-1450.

If you need assistance in completing the form, call 1-800-PTO-9199 and select option 2.



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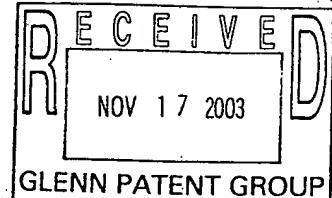
JAN 21 2004

Technology Center 2600

November 13, 2003

**Via Facsimile (650) 474-8401**

Michael Glenn, Esq.  
Glenn Patent Group  
3475 Edison Way, Suite L  
Menlo Park, CA 94025



**Re: Patent Matters—File Transfer**

Dear Michael:

As we have discussed, TiVo has decided to change counsel for its patent matters effective immediately. Please send your files for all TiVo patent applications and other matters to:

|                                       |                        |
|---------------------------------------|------------------------|
| Christopher J. Palermo                | Tel. 408/414-1080 x202 |
| ✓ Hickman Palermo Truong & Becker LLP | Fax 408/414-1076       |
| 1600 Willow Street                    | cpalermo@hptb-law.com  |
| San Jose, CA 95125-5106               |                        |

We will pay shipping costs associated with the transfer, but we do not authorize photocopying of the files or any part thereof for the purpose of your own recordkeeping. Copying of any materials that you need to retain should be done at your own cost.

Because past fees invoiced to us have covered, in part, docketing of our cases, please generate and send with the files, a current docket report showing all dates currently docketed by you for all cases. HPTB will be solely responsible for our matters, and all associated response dates or deadlines, effective upon its receipt of the files. HPTB will prepare and file documents to effect a change in counsel in the U.S. Patent & Trademark Office and advise you, although you may prepare and file resignation documents at your own cost if desired. Please send us a closing invoice by the end of the month.

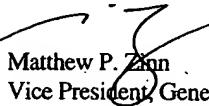
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Michael Glenn, Esq.  
November 13, 2003  
Page 2



We truly appreciate your past assistance with TiVo matters and wish you the best for the future. If you have any questions, please contact me.

  
Matthew P. Zinn  
Vice President, General Counsel & Chief Privacy Officer

cc: Jim Barton